

University Academic Curriculum Vitae

PERSONAL INFORMATION

Urban NOTHDURFTER

born in Bruneck (prov. BZ) on January
15th 1980
citizenship: Italian

home address
Münzbankweg 15 (int. 13)
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EDUCATION SINCE LEAVING SCHOOL

2003
BA Social Work
Free University of Bozen-Bolzano

2008
MA Social Work
University of Trento

2010
MA Social Management
Alice Salomon Hochschule Berlin

2014
PhD in Sociology and Social Research
University of Trento

2015 – 2016
Student in the MA programme European and International Studies at the
University of Innsbruck (Austria);

January 2011 - May 2011
Visiting student researcher at the UC Berkeley School of Social Welfare (USA)
(Hosting Professor: Prof. Neil GILBERT);

2005/2006 ERASMUS student at the University of Bremen (Germany) (Centre
for Social Policy Research);

CURRENT APPOINTMENT

Senior researcher on a fixed-term contract
(RTD senior - Ricercatore a tempo determinato RTD ai sensi della legge 240/2010 nel settore scientifico-disciplinare SPS/07)
Free University of Bozen-Bolzano

Responsibilities:

Research activities in the fields of social work and social policy;
Teaching activities on BA, MA and PhD level,
Further academic and administrative activities in the context of the third mission and other institutional duties;

PREVIOUS APPOINTMENT

Researcher on a fixed-term contract
(RTD - Ricercatore a tempo determinato RTD ai sensi della legge 230/2005 nel settore scientifico-disciplinare SPS/08)
Free University of Bozen-Bolzano

OTHER PROFESSIONAL EXPERIENCE

From - to	Job title	Name of academic institution	Academic level	Responsibilities
2007 - 2011	Junior research fellow (collaboratore scientifico a progetto)	Free University of Bozen-Bolzano	Comissioned junior researcher	Collaboration in different research projects and assistant to the Head of the BA programme in Social Work

Non academic professional experience in social work practice			
From - to	Job title	Name of employer	Responsibilities
2007	Professional social worker	BZG Salten Schlern	Professional social worker in a local welfare agency (practice filed: child and family social work)
2004 - 2007	Social care worker	BZG Pustertal BZG Eisacktal Südtiroler Kinderdorf	Project collaborations in the fields of social and educational support services
2001 - 2003	Social care worker	Südtiroler Kinderdorf	Social care worker in a foster care home

EXPERIENCE IN ACADEMIC TEACHING

Academic teaching at the Free University of Bozen-Bolzano during the last 5 years:

AY 2017/2018

Social Work History (Geschichte der Sozialarbeit), 30 hours, BA Social Work, teaching language: German;

Principles of Social Work, 15 hours, BA Social Work, teaching language: English;

Social Work Values and Professional Cultures (Werte und Professionskulturen in der Sozialen Arbeit), 20 hours, MA Innovation and Research for Social Work and Social Education, teaching language:

German;

Participatory research/Transformative research, 4 hours, PhD programme in General Pedagogy, Social Pedagogy, General Didactics and Disciplinary Didactics, teaching language: English;

AY 2016/2017

Social Work History (Geschichte der Sozialarbeit), 30 hours, BA Social Work, teaching language: German;

Principles of Social Work, 15 hours, BA Social Work, teaching language: English;

Social Work Values and Professional Cultures (Werte und Professionskulturen in der Sozialen Arbeit), 20 hours, MA Innovation and Research for Social Work and Social Education, teaching language: German;

AY 2015/2016

Social Work History (Geschichte der Sozialarbeit), 30 hours, BA Social Work, teaching language: German;

Principles of Social Work, 15 hours, BA Social Work, teaching language: English;

Social Work Values and Professional Cultures (Werte und Professionskulturen in der Sozialen Arbeit), 20 hours, MA Innovation and Research for Social Work and Social Education, teaching language: German;

AY 2014/2015

Social Work History (Geschichte der Sozialarbeit), 30 hours, BA Social Work, teaching language: German;

Principles of Social Work, 15 hours, BA Social Work, teaching language: English;

Analysis of Cultural and Communicative Processes (Analyse kultureller und kommunikativer Prozesse), 15 hours, BA Communication Sciences and Culture, teaching language: German;

Social Work Values and Professional Cultures (Werte und Professionskulturen in der Sozialen Arbeit), 20 hours, MA Innovation and Research for Social Work and Social Education, teaching language: German;

AY 2013/2014

Social Work History (Geschichte der Sozialarbeit), 30 hours, BA Social Work, teaching language: German;

Principles of Social Work, 15 hours, BA Social Work, teaching language: English;

Analysis of Cultural and Communicative Processes (Analyse kultureller und kommunikativer Prozesse), 15 hours, BA Communication Sciences and Culture, teaching language: German;

Contract lecturer at the Management Center Innsbruck (Austria) in the academic years 2015/16, 2016/17 and 2017/2018;

Contract lecturer at the St. Pölten University of Applied Sciences (Fachhochschule St. Pölten) (Austria) in the academic years 2015/16 and 2016/17;

Seminar teaching contract with the University of Trento in the academic years 2016/17 and 2017/2018 (incarico di docenza per un seminario di credito nel corso di Laurea magistrale in Metodologia, Organizzazione e Valutazione dei Servizi Sociali presso la Facoltà di Sociologia dell'Università degli Studi di Trento);

OTHER ACADEMIC RESPONSIBILITIES

Collaboration as assistant to the Directors of the BA and the MA programme in Social Work with particular concentration on curriculum development and stakeholder contacts;

Member (and from 2013 – 2016 coordinator) of the Practice Placement Commission for the BA programme in Social Work at the Faculty of Education of the Free University of Bozen/Bolzano (from September 2010 to September 2017);

Collaboration in the TEMPUS project TACHYwe (Transnational Academic Careers in Child and Youth Welfare) (2014/2015);

Member of the organising and scientific committee of an Intensive Doctoral Course (held from 4th to 8th May 2015) organised in collaboration by the University of Ghent, the KU Leuven, the University of Antwerp and the Free University of Bozen/Bolzano;

Member of the scientific committee of the 1st Italian Conference on Social Work Research (CIRSS - Prima Conferenza Italiana sulla Ricerca di Servizio Sociale) held on 25th and 26th of May 2017 at the University of Turin;

Abstract reviewer for the European Social Work Research Conference in 2014, 2015, 2016 and 2017;

Project reviewer for the Research Foundation - Flanders (Fonds Wetenschappelijk Onderzoek – Vlaanderen);

Peer reviewer for the following journals: *Rivista Italiana di Servizio Sociale*, *European Journal of Social Work* (fascia A), *Public Administration* (fascia A), *Qualitative Sociology* (fascia A), *Social Policy and Society* (fascia A);

MEMBERSHIPS

Member of the European Social Work Research Association (ESWRA) from 2014;

Member of the Italian Academic Social Work Society (SOCISS - Società Italiana di Servizio Sociale, formerly: AIDOSS - Associazione dei Docenti di Servizio Sociale) from 2011;

Member of the European Network for Social Policy Analysis (ESPAnet) from 2009;

Registered in the professional register of qualified social workers of the Region Trentino - Südtirol (section B) (n. 677) since 2007;

Board member of the Professional Social Work Order of the Region Trentino – Südtirol (Consiglio Regionale dell’Ordine degli Assistenti Sociali della Regione Trentino – Alto Adige) from 2010 to 2013;

RESEARCH AND SCHOLARSHIPS

My research interests and activities mainly focus on the relationship between social policy development and social work practice (particularly in the field of activation policies), on issues of sexual and gender diversity in social work practice, education and research and, more generally, on themes and debates of social work history, professionalization and epistemology.

Research activities in recent years have concentrated on various in-depth analyses of the role of frontline practitioners in the implementation of activation policies. This topic has been developed in international networks and through the publication of articles in international journals and chapters in international book projects. My research on these issues also continues with my collaboration in projects of implementation research related to the new national minimum income schemes (SIA - REI).

A second research focus has focused on issues related to sexual and gender diversity in social service practice, education and research. These issues have been addressed both in international publications based on bibliographic research and conceptual work as well as in empirical fieldwork on non-hetero-normative spaces of living.

Summary of scientific research activities carried out during the last 5 years:

2016: Winner of the Jos Berghman Welfare Studies Stipend from the KU Leuven (Belgium)

Visiting researcher at the KU Leuven Centre for Sociological Research (Social Policy and Social Work team) from February to April 2016;

Since October 2018 responsible (PI) for the following research project: **“KNOWSEX - (Not?) Knowing Sexualities in Social Work Practice and Education”** (project financed (17.700 Euro) by the Faculty of Education of the Free University of Bozen/Bolzano);

From 2013 to 2016 responsible (as PI) for the following research project: **“QUEER - Spaces of living beyond heteronormative assumptions in South Tirol”** (project financed (15.000 Euro) by the Faculty of Education of the Free University of Bozen/Bolzano);

Since December 2016 collaboration in the following research project: **“Aggressività e violenza nei confronti degli assistenti sociali in Italia”** (lead researcher: prof. aggr. Alessandro Sicora, research contract financed by the National Foundation of Social Workers);

From April to October 2017 collaboration in the following implementation and evaluation research project: **“Monitoraggio e valutazione del SIA”**

(project commissioned by the Alliance Against Poverty in Italy, scientific coordinator: dott.ssa Liliana Leone (CEVAS – Roma));

From 2014 to 2017 collaboration in the following research project: **“Dynamic patterns of kinship relationships and child rearing in South Tirol: representations and new needs”** (project leader: prof. Walter Lorenz and prof. Silvia Fargion, project financed by the Free University of Bozen/Bolzano);

From 2015 to 2016 collaboration in the following research project: **“Sozialbericht Südtirol – Relazione Sociale 2015”** (project leader: prof. Susanne Elsen, project financed by the Autonomous Province Bozen/Bolzano – Südtirol);

From 2011 to 2014 collaboration in the following research project: **“Service users’ access to health and social services”** (project leaders: prof. Walter Lorenz and prof. Silvia Fargion, project financed by the Autonomous Province Bozen/Bolzano – Südtirol);

From 2011 to 2014 collaboration in the following research project: **“Quality criteria for professional competence in social services”** (project leaders: prof. Walter Lorenz and prof. Silvia Fargion, project financed by the Autonomous Province Bozen/Bolzano – Südtirol);

PUBLICATIONS

Monograph

Nothdurfter, U. (2018) *Activation in Practice: Constraints and Possibilities for (Professional) Action on the Frontline of Public Employment Services*. Bozen/Bolzano: bu,press.

Articles in international academic journals

Nothdurfter, U. and Hermans, K. (2018) Meeting (or not) at the street-level? A literature review on street-level research in public management, social policy and social work. *International Journal of Social Welfare*, 27(3), 294-304. (peer reviewed) (**fascia A**)
<https://doi.org/10.1111/ijsw.12308>

Nothdurfter, U. and Nagy, A. (2017) Yet another minority issue, or good news for all? Approaching LGBT issues in European social work education. *European Journal of Social Work*, 20(3), 374-386. (peer reviewed) (**fascia A**)
<http://dx.doi.org/10.1080/13691457.2017.1314933>

Nothdurfter, U. and Nagy, A. (2016) Few and far from radical: LGBT related contributions in European social work journal publishing. *British Journal of Social Work*, 46 (8), 2227-2244. (peer reviewed) (**fascia A**)
<https://doi.org/10.1093/bjsw/bcw140>

Nothdurfter, U. (2016) The street-level delivery of activation policies: constraints and possibilities for a practice of citizenship. *European Journal of Social Work*, 19(3-4), 420-440. (peer reviewed) (**fascia A**)

<http://dx.doi.org/10.1080/13691457.2015.1137869>

Nothdurfter, U. and Lorenz, W. (2010) Beyond the pro and contra of evidence-based practice: reflections on a recurring dilemma at the core of social work. *Social Work & Society*, 8(1), 46-59. (peer reviewed)
<http://www.socwork.net/sws/article/view/22/62>

Articles in national academic journals

Nothdurfter, U. (2018) La presa in carico nel contesto delle politiche di contrasto alla povertà. *Welfare Oggi*, 1/2018, 23-25.

Nothdurfter, U. (2017) Politiche di attivazione e ruolo delle professioni sociali in Italia. *La Rivista delle Politiche Sociali*, 1/2007, 93-107. (peer reviewed)
(fascia A)

Nothdurfter, U. (2012) Mutamenti del welfare e servizio sociale professionale: Quali sfide per l'assistente sociale e la sua formazione? *Rivista trimestrale di Scienza dell'Amministrazione*, 4/2012, 31-47. (peer reviewed)

Nothdurfter, U. (2011) Servizio sociale e politiche sociali: quali professionisti per quale welfare? *Autonomie locali e servizi sociali*, XXXIV(3), 521-534.

Book chapters

Nothdurfter, U. (in press) Welfare Services for the Elderly and the Disabled. In: Ijin Hong (ed.) *Social Security Systems' Cases – Italy*, Seoul: KIHASA (Korea Institute for Health and Social Affairs), 2nd and revised edition. (in Korean)

Nothdurfter, U. (2017) The street-level delivery of activation policies in Austria and Italy: Comparing practice representations and possibilities for (professional) action. In: Rik van Berkel, Dorte Caswell, Peter Kupka and Flemming Larsen (eds) *Frontline Delivery of Welfare-to-Work Policies in Europe: Activating the Unemployed*, London: Routledge, 107-124.

Nothdurfter, U. (2017) Getting the job done...? (Professionelle) Herausforderungen in den Diensten der Arbeitsverwaltung. In: Frank Sowa and Ronald Staples (eds) *Beratung und Vermittlung im Wohlfahrtsstaat*, Baden Baden: Nomos Verlag, 237-260. (double blind peer reviewed chapter)

Nothdurfter, U. and Olesen, S. P. (2017) Activation work as professional practice – complexities and professional boundaries at the street-level of employment policy implementation. In: Björn Blom, Lars Evertsson, Marek Perlinski (eds) *Social and caring professions in European welfare states: Policies, services and professional practices*, Bristol: The Policy Press, 237-252.

Nothdurfter, U. (2015) Professionalità tra discrezionalità e prerogative politiche. In: Silvia Fargion, Sabina Frei and Walter Lorenz (eds) *L'intervento sociale tra gestione del rischio e partecipazione*, Roma: Carocci, 115-129.

Nagy, A. and Nothdurfter, U. (2015) Between public neglect and private

needs: conceptualizing approaches to lesbian, gay, bisexual and trans issues in Italian social work. In: Julie Fish and Kate Karban (eds) *Social Work and Lesbian, Gay, Bisexual and Trans Health Inequalities: International Perspectives*, Bristol: The Policy Press, 45-61.

Nothdurfter, U. and Nagy, A. (2014) From the margin to the center: why and how to launch a debate on LGBT issues in Italian social work? In: Sven Hesse (ed.) *Human Rights and Social Equality: Challenges for Social Work* (Conference Proceedings Social Work Social Development – Action and Impact, Vol.1), Farnham: Ashgate, 143-150.

Nothdurfter, U. (2012) Welfare Services for the Elderly and the Disabled. In: Ijin Hong (ed.) *Social Security Systems' Cases – Italy*, Seoul: KIHASA (Korea Institute for Health and Social Affairs), 268-289. (in Korean)

Nothdurfter, U. (2011) Sozialgenossenschaften im Südtiroler Sozialwesen. In: Susanne Elsen (ed.) *Ökosoziale Transformation - Solidarische Ökonomie und die Gestaltung des Gemeinwesens: Perspektiven und Ansätze von unten*, Neu-Ulm: AG SPAK, 339-359.

Book review

Nothdurfter, U. (2011) Book review: "Radical social work in practice: Making a Difference" by Iain Ferguson and Rona Woodward (2009). *International Social Work*, 54(3), 447-449.

PhD thesis

Nothdurfter, U. (2014) Getting the job done ... !? (Professional) challenges on the frontline of Public Employment Services in Vienna and Milan. Trento: University of Trento.

<http://eprints-phd.biblio.unitn.it/1220/>

Research reports

Critelli, L. und Nothdurfter, U. (2016) Sozialpolitik und Sozialdienste im Überblick. In Autonome Provinz Bozen Südtirol – Abteilung 24 – Soziales (Hrsg.) *Sozialbericht 2015*, Bozen, 35-54.

Nothdurfter, U. und Haller G (2016) Menschen mit psychischen und Abhängigkeitserkrankungen. In Autonome Provinz Bozen Südtirol – Abteilung 24 – Soziales (Hrsg.): *Sozialbericht 2015*, Bozen, 149-172.

Nothdurfter, U. und Haller, G. (2016) MitarbeiterInnen in den Sozialdiensten. In Autonome Provinz Bozen Südtirol – Abteilung 24 – Soziales (Hrsg.) *Sozialbericht 2015*, Bozen, 239-257.

Nothdurfter U. (2017) Studio di caso: ambito territoriale di Pordenone. In Liliana Leone (a cura di) *Rapporto di valutazione: dal SIA al REI*. Roma: Alleanza contro la povertà, 133-149.

http://www.redditoinclusione.it/wp-content/uploads/2017/11/RapValutazione-SIA_-8-Nov2017.pdf

CONFERENCE PRESENTATIONS

Presentations at scientific conferences over the past three years (selected papers and invited keynote)

2018

ESA/RN26 midterm conference: "New worlds of welfare services: The intertwinement of organizations, professions, users and the state", Catania (Italy);

Paper presentation (with Federica Viganò): The emergence and integration of corporate welfare services in the Autonomous Province of Bozen/Bolzano-South Tyrol: towards intertwined solutions or further fragmentation?;

Gender_Wissen in Forschungsfeldern der Sozialen Arbeit, Berlin (Germany);

Paper presentation: Geschlechter und Sexualitäten in der Fachliteratur Sozialer Arbeit: Notwendigkeit und Herausforderungen eines breiteren Fachdiskurses;

2017

EASSW-UNAFORIS 2017 Conference: "Social Work Education in Europe: Challenging Boundaries, Promoting a Sustainable Future", Paris (France);

Paper presentation (together with Andrea Nagy): Yet another minority issue or good news for all? Approaching LGBT issues in European Social Work Education;

2nd Street-level Bureaucracy Research Conference: "The interplay between policy reforms governance and street-level practices and the implications for the assistance-seeking citizens", Copenhagen (Denmark);

Paper presentation (together with Koen Hermans): Meeting (or not) at the street level: Street-level research in Public Management, Social Policy and Social Work;

Prima Conferenza Italiana sulla Ricerca di Servizio Sociale, Torino (Italy);

Paper presentation: Servizio sociale e politiche di attivazione in Italia: Quali spazi e ruoli per la professione?;

2016

5th Symposium against Discrimination organised by KAOS GL in Ankara (Turkey);

Invited keynote: LGBT social work in Italy;

14th Annual ESPAnet Conference, Rotterdam (The Netherlands);

Paper presentation (together with Koen Hermans): Meeting (or not) at the street-level?;

3rd ISA Forum of Sociology: "The Futures We Want: Global Sociology and the Struggles for a Better World", Vienna (Austria);

Paper accepted (presentation withdrawn): Public Service Professionals in Times of Change and Complexity: Learning from Social Work?

Joint World Conference on Social Work and Social Development

2016: "Promoting the Dignity and Worth of People", Seoul (Korea);

Paper presentation: Yet another minority issue or good news for all?
Approaching LGBT issues in European Social Work Education;

6th European Conference for Social Work Research, Lisbon (Portugal);

Paper presentations:

The street-level delivery of activation policies in Austria and Italy: Comparing practice representations and possibilities for (professional) action;

Sexual orientation and gender expression in recent social work scholarship:
Good news for all?

2015

International conference "Street-level research in the employment and social policy area", organised by Aarhus University, KARMA and Metropolitan University College, Copenhagen (Denmark);

Paper presentation: On the frontline of Public Employment Services in Austria and Italy: which professionalism for which practices?

EASSW conference: "Social Work Education in Europe: towards 2025", Milano (Italy);

Paper presentation (together with Andrea Nagy): Queering Social Work Education: Raising Social Workers' Ability and Competences in Pursuing the Principles of Social Justice and Equality;

5th European Conference for Social Work Research, Ljubljana (Slovenia);

Paper presentation (together with Elisabeth Berger and Andrea Nagy): Thinking of who will (not) come: access to public social services and the imagination of the „ideal“ user;

International Sociological Association RC52 Interim Conference: "Professions, Bonds and Boundaries - Visioning a globalising, managed and inclusive professionalism", Milano (Italy);

Paper accepted (together with Sabina Frei) (presentation withdrawn): From "Semiprofession" to Prototype? Social Work as a Referential Model for the Reframing of Professional Work in Changing Public Services;

**LANGUAGE
COMPETENCE**

GERMAN (first language);

ITALIAN (second language, CEFR C1 certificate);

ENGLISH (fluent in every aspect, CEFR C1 certificate);

FRENCH (beginner);

Bozen/Bolzano, September 2018

Urban Nothdurfter PhD