**Course title** | Planning and Simulation of Production and Logistics Systems  
---|---  
**Course code** | 47515  
**Scientific sector** | ING-IND/17 (Modul 1) + ING-IND/16 (Modul 2)  
**Degree** | Master in Industrial Mechanical Engineering  
**Semester** | 2  
**Year** | I  
**Academic year** | 2018/19  
**Credits** | 10  
**Modular** | Yes  

| Total lecturing hours | Modul 1 - 32 hrs, Modul 2 - 16 hrs  
---|---  
| Total lab hours | Modul 1 – 12 hrs, Modul 2 – 36 hrs  
| Total exercise hours |  

**Attendance** | Extremely recommended  
**Prerequisites** | none  

**Specific educational objectives** | The course belongs to the class of characterizing courses for the curricula “Logistics and Production” of the Master in Industrial Mechanical Engineering. It aims at teaching both scientific foundations and practical methods and helps to develop specific professional skills.  

Module 1 (Planning of Logistics Systems) provides students with an understanding of the theoretical knowledge and the practical skills needed to approach the configuration and management of an integrated supply chain.  

Module 2 (Simulation in Production and Logistics), provides the basics in simulation methodologies and professional skills in the application simulation software and tools. In addition to theoretical models and methods the use of specific simulation software in the production environment is treated by means of exercises and practical case studies in the computer lab. In the lab hours students will learn to model, simulate and analyze production and logistics problems with the simulation software Flexsim.
#### List of topics covered

The course covers the following topics:

1) **Supply chains**: the main trends: the long tail; servitization; circular economy & reverse logistics; digital technologies. The main choices: make vs. buy; n° of tiers; degree of parallelization; centralization vs. decentralization; facility location; facility dimensioning; n° choice of technology & automation level.

2) **Supply chains configuration**: value proposition configuration; distribution networks design; production networks design; supply networks design.

3) **Supply chain performances and costs**: the level of service, definition and measure. Supply chain costs, definition and measure. Cost vs. service trade-offs.

4) **The sales and operations planning process**: rationale, scope, objectives, activities, costs, levers, constraints, KPIs

5) **Demand planning & forecasting**: demand characterization; independent & dependent demand; forecasting; forecasting accuracy; overview of forecasting models; demand planning process; KPIs

6) **Inventory & distribution planning**: stocks and their functions; safety stock and cycle stock; order decoupling point and demand fulfillment approaches; centralized stock & dependent system; distributed stock & independent system; overview of main models; parameters setting.

7) **Industry 4.0. and the digital supply chain**: WMS and warehouse automation. Supply Chain information systems. Geo-localization & transportation automation. Identification, and tracking & tracing systems.

#### Teaching format

Traditional frontal lectures
Guided numerical exercises solution
Autonomous Industrial cases discussion

#### Module 2:

<table>
<thead>
<tr>
<th>Lecturer</th>
<th>Simulation in Production and Logistics</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dr.-Ing. Dipl.-Wirt.-Ing. Erwin Rauch</td>
<td>For lectures:</td>
</tr>
<tr>
<td>Raum: SER BZ K3.01</td>
<td>For exercises in the computer lab:</td>
</tr>
<tr>
<td>Universitätsplatz 5</td>
<td>to be defined</td>
</tr>
<tr>
<td>39100 Bozen</td>
<td></td>
</tr>
<tr>
<td>T: +39 0471 017111</td>
<td></td>
</tr>
<tr>
<td>F: +39 0471 017009</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:erwin.rauch@unibz.it">erwin.rauch@unibz.it</a></td>
<td></td>
</tr>
<tr>
<td>Scientific sector of the lecturer</td>
<td>ING-IND/16</td>
</tr>
<tr>
<td>--------------------------------</td>
<td>------------</td>
</tr>
<tr>
<td>Teaching language</td>
<td>English</td>
</tr>
<tr>
<td>Office hours</td>
<td>By appointment</td>
</tr>
<tr>
<td>Teaching assistant (if any)</td>
<td>none</td>
</tr>
<tr>
<td>Office hours</td>
<td>/</td>
</tr>
</tbody>
</table>

**List of topics covered**
The course covers the following topics:

**Lecture:**
1. Introduction and Digital Factory Modelling
2. Fundamentals of simulation modelling
3. Principles, methods and procedures for implementing simulation studies
4. Fields of application for simulation
5. Software tools for simulation
6. Development of dynamic simulation models using Flexsim
7. Building Information Modelling
8. VR and AR for Planning of Production and Logistic Systems
9. Factory simulation and the internet of things in times of industry 4.0

**Laboratory:**
1. Introduction to FlexSim
2. Data analysis and distributions
3. Case study modelling (production plant and logistics/warehouse modelling)
4. Advanced Features and VR-Practice

**Teaching format**
Frontal lectures and exercises in computer lab

**Learning outcomes**

**Knowledge and understanding**
Module 1: The students knows the main theoretical foundations of modern supply chain configuration & management, specifically regarding how to configure, plan and control a supply chain, in the realm of modern servitized, circular and digitized industry.
Module 2: The student knows the basics of simulation modelling, the current methods and tools for simulation and computer integrated solving of complex logistics and production problems.

**Applying knowledge and understanding**
The student applies and practices theoretical contents through exercises, case studies and project work. Theory contents are practiced through exercises using practical examples.
In Module 1 the students learns how to apply their theoretical understanding to real cases through guided numerical exercises and autonomous case studies discussion.
In Module 2 the students develop independently a simulation model for given case studies out of the production and logistics environment such as material flow analysis, capacity analysis or 3D visualization as well as bottleneck analysis in the computer lab. Presentation techniques are trained using equipment such as flipcharts and power point presentations.

Making judgements
Module 1: In the case studies, students work in small groups and put to practice their judgment on which hypotheses to apply, how to analyze data, which methods or models to use, and how to apply them.
Module 2: Depending on the problem, the student can judge the use of appropriate methods, models and systems for simulation and problem solving. He is also able to judge and interpret simulation results and to define measures for optimization.

Communication skills
Ability to structure, prepare and present scientific and technical documentation describing project activities and to discuss them with decision-makers. The student can make professional discussions on simulation techniques and tools and is able to structure, present and argue professional content through analog (flipchart) and digital (PowerPoint, simulation software) media. The students are encouraged to present, discuss and support their results through power point presentations.

Learning skills
Module 1: Students will learn the theoretical part from traditional frontal lectures; they will develop quantitative skills by practicing numerical exercises with the teacher’s guidance; they will develop problem-solving abilities by autonomously discussing real case studies.
Module 2: The student learns both by frontal teaching (theory part) as well as by exercises in the classroom and in the computer lab (practical exercises). The student is able to enlarge his knowledge through self-study and consultation of scientific and technical texts. Ability to autonomously extend the knowledge acquired during the study course by reading and understanding scientific and technical documentation.

Assessment
Module 1:
Knowledge and understanding: written/oral exam
Applying knowledge and understanding: group work
Making judgements: group work
Communication skills: group work
Learning skills: group work, written/oral exam
Module 2:
Knowledge and understanding: written exam
Applying knowledge and understanding: assignments in lab exercises
Making judgements: assignments in lab exercises
Communication skills: presentation of results of lab exercises
Learning skills: lab exercises, written/oral exam

Written exam means exam with review questions and exercises.
Assignments in lab exercises means: case study work and subsequent presentation of the results.

<table>
<thead>
<tr>
<th>Assessment language</th>
<th>English</th>
</tr>
</thead>
<tbody>
<tr>
<td>Evaluation criteria and criteria for awarding marks</td>
<td>Final single grade by arithmetic average of the grade in Module 1 and Module 2.</td>
</tr>
</tbody>
</table>

Module 1: The evaluation of students learning will follow a curricular method. It will be done through a combination of these factors:
- class attendance and active participation
- quantity and quality of facultative work done
- group work results
- final written / oral examination

Module 2: The grade is calculated 50% from the results of the written exam and 50% from the results of the project work performed in the computer lab with simulation software.
Criteria for the evaluation of the written examination: completeness and correctness of the answers.
Criteria for the evaluation of the project work / case study: accuracy and completeness as well as creativity in structuring of the proposed solution, the quality of the results and quality of presentation.

<table>
<thead>
<tr>
<th>Required readings</th>
<th>Lecture notes and documents for exercise will be available on the reserve collections</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supplementary readings</td>
<td>Books and articles will be suggested by the teacher during the course</td>
</tr>
</tbody>
</table>