

COURSE DESCRIPTION – ACADEMIC YEAR 2017/2018

Course title	Data and Process Modeling
Course code	72112
Scientific sector	INF/01
Degree	Master in Computer Science (LM-18)
Semester	2
Year	1
Credits	8
Modular	No
Total lecturing hours	72
Total lab hours	48
Total exercise hours	24
Attendance	Not compulsory
Prerequisites	Fundamentals of databases and of the relational model. Basic
	knowledge of first-order logic. Elements of software engineering, and
	in particular of the object-oriented paradigm and of JAVA.
Course page	https://ole.unibz.it/

Specific educational objectives	The course belongs to the type "caratterizzanti – discipline informatiche" in the curriculum "Data and Knowledge Engineering".
	The main goal of the course is to study and put into practice languages, methodologies, and techniques for the conceptual modeling of data and processes, towards the realization of correct, effective information systems that truly reflect their targeted domains. In this light, the course aims at providing professional skills and knowledge.
	The first part of the course focuses on data modeling, with emphasis on fact- oriented approaches so as to capture relevant facts, entities, relations, and constraints by starting from facts of interest. The second part of the course targets process modeling, so as to tackle the (business) processes that regulate the way companies organize their internal work and discipline the interaction with external

stakeholders, towards the achievement of their strategic objectives.

Lecturer	Marco Montali	
Contact Scientific sector of lecturer	<u>Piazza Domenicani 3</u> , Room 2.01, <u>montali@inf.unibz.it</u> , 0471-016116 ING-INF/05	
Teaching language	English	
Office hours	Check the <u>home page of the lecturer</u> .	
Lecturing Assistant (if any)		
Contact LA		
Office hours LA		
List of topics	 Fact-based structural modeling Object-Role Modeling (ORM) Relational mapping for database design Object-relational mapping techniques Business process management 	



	 Business process modeling and BPMN Process analysis and simulation Process mining
Teaching format	Frontal lectures, exercises, labs, project.

Learning outcomes • Knowledge and understanding ○ Know the main techniques and tools for the modelling of business processes. ○ Know the main methods for the design of user-centred systems. • Applying knowledge and understanding ○ Be able to design and implement information systems in vertical sectors of applications in compliance with technical, functional and organizational requirements. ○ Be able to use and adapt process modelling software tools for the development of information systems. • Making judgments ○ Be able to plan and re-plan a technical project activity aimed at building an information system and to bring it to completion by meeting the defined deadlines and objectives. ○ Be able to independently select the documentation required to keep abreast of the frequent technological innovations in the field by using a wide variety of documentary sources: books, web, magazines. • Communication skills ○ Be able to structure and prepare scientific and technical	reaching format	rrontal lectures, exercises, labs, project.
documentation describing project activities. Be able to interact and collaborate with peers and experts in the realization of a project or research. Ability to learn Be able to autonomously extend the knowledge acquired during the study course by reading and understanding scientific and technical documentation in Italian, German and English. Be able, in the context of a problem-solving activity, to extend even incomplete knowledge taking into account		 Know the main techniques and tools for the modelling of business processes. Know the main methods for the design of user-centred systems. Applying knowledge and understanding Be able to design and implement information systems in vertical sectors of applications in compliance with technical, functional and organizational requirements. Be able to use and adapt process modelling software tools for the development of information systems. Making judgments Be able to plan and re-plan a technical project activity aimed at building an information system and to bring it to completion by meeting the defined deadlines and objectives. Be able to independently select the documentation required to keep abreast of the frequent technological innovations in the field by using a wide variety of documentary sources: books, web, magazines. Communication skills Be able to structure and prepare scientific and technical documentation describing project activities. Be able to interact and collaborate with peers and experts in the realization of a project or research. Ability to learn Be able to autonomously extend the knowledge acquired during the study course by reading and understanding scientific and technical documentation in Italian, German and English. Be able, in the context of a problem-solving activity, to

Assessment	 The assessment of the course consists of two parts: written exam, with exercises and (verification and transfer of knowledge) questions on all the topics covered by the course; project, delivered as a written report that details the solution of a problem related to data and process modeling. 	DPM-1516
Assessment language	English	DPM-1516
Evaluation criteria and criteria for awarding marks	The written exam is evaluated by considering correctness, clarity and rationale of the provided answers.	DPM-1516



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	The project proposal has to be discussed with the lecturer. It consists in the application of the techniques and methodologies seen in the course on a concrete, non-trivial domain, or in the study of an advanced topic related to data and process modeling. Here, particularly important is the clarity of the report, the comprehensiveness of the information sources used as a basis, creativity, and demonstrated skills in critical and analytical thinking. The mark for the written exam ranges from 0 to 25, and that of the project from 0 to 7. The final mark is then obtained by combining such two marks (cum laude being awarded in case the final mark is >30).
Required readings	 Data modeling Halpin, T. and Morgan, T.: Information Modeling and Relational Databases. Morgan Kaufmann, 2008. Halpin, T.: Object-Role Modeling Fundamentals: A Practical Guide to Data Modeling with ORM. Technics Publications, 2015. Business process modelling Dumas, M., La Rosa, M., Mendling, J. and Reijers, H. A.: Fundamentals of Business Process Management. Springer, 2013. Silver, B.: BPMN: Method and Style. (2nd edition). Cody-Cassidy Press, 2011.
Supplementary readings	 Olivé, A.: Conceptual Modeling of Information Systems. Springer, 2007. Weske, M.: Business Process Management: Concepts, Languages, Architectures. Springer, 2007. van der Aalst, W. M. P.: Process Mining Discovery, Conformance and Enhancement of Business Processes. Springer, 2011. Additional supplementary material will be posted on the course web site.
Software used	 Data modeling with ORM: NORMA for Visual Studio. Data modeling with UML. Business process modeling with BPMN: Oryx Signavio. Object-relational mapping: Java SDK and JBoss Hibernate. Process mining: Disco and ProM.